## IVR Fast Track Instructions

- 1. Press 1 for English or 2 for Spanish.
- 2. Press 1 to schedule an inspection.\*
- 3. Press 1 for a (BP), 2 (CA), 3 (FR), 5 (ZP), and 6 for (SGN).
- 4. Enter the numeric portion of the permit.
- 5. Enter inspection code number followed by the (#) sign.
- 6. Press 1 for a next business day inspection or listen to the prompts for an alternate day.
- Press 1 to end the call and hear your call number or 2 to request additional inspections under the same permit number.
   Follow the prompts for requests under a different permit number.

## \*Other Available options at Step 2\*

Press 2 to cancel an inspection, then follow the prompts (must be done before the scheduled inspection day).

Press 3 to obtain inspection results, then follow the prompts (the inspector may have left a message for you). in addition to, not in lieu of building safety inspections.

(\*) Indicates a special inspection may be required. Special inspections are

Pressing # will back-up one step



**City of Tempe** 



**Development Services** 

31 East 5th Street Tempe, Arizona 85281 Phone: (480) 350-8341 Fax: (480) 858-2073



**Development Services** 

INTERACTIVE
VOICE RESPONSE
(IVR) INSPECTION
CODES

Development Services Building Inspections Section



Telephone: (480) 350-8072

## **IVR Building Permit Inspection Codes**

To provide a better service to the community, the City of Tempe Development Services Department has an Interactive Voice Response (IVR) system that allows customers schedule inspections through touch-tone phones. The IVR is an automatic telephone system that allows the schedule of inspections using the permit type and the numeric part of the permit. Rotary-dial phones do not work with the IVR system.

Before calling, you will need the six (6) digit permit number and one or more of the inspection codes listed on this brochure. Call (480) 350-8072 from a touch-tone phone. You will be prompted through the process. For an estimated time of arrival, call (480) 350-8341, option 1, between 6:00 AM to 6:30 AM, the morning of your inspection. When there are multiple permits (building, fire, engineering, etc.) associated with a project, the inspection request (s) must be made using the appropriate permit number for which the work was authorized. Please call (480) 350-8341 (option 1) with any questions regarding the IVR system or inspection codes.

CODE	STRUCTURE
101	Footing trench and rebar*
103	Stem wall/retaining wall*
105	Building pre-slab
107	Reinforced masonry pre-grout*
109	Structural steel frame/bolts*
111	Tilt panels*
113	Deck weld/welding*
115	Structural concrete*
117	Epoxy anchors*
125	Exterior strap and shear
127	Roof nail (commercial)
131	Framing (includes any MEP)
133	Sound control insulation
134	Stucco lath
145	Gypsum wallboard
151	Fire safing/spray applied fire-proofing*
153	Fire caulking/sound control caulking
155	Smoke/fire dampers/test

157	Smoke control system/test*	518	Standpipe
161	Above ceiling (suspended)	519	Automatic sprinkler system (TI partial)
165	Fire sprinkler overhead (TI addition/alteration	520	Automatic sprinkler system (TI final)
	30 heads or less)	521	Automatic sprinkler system (OH 200 LB)
175	Fire sprinkler final (TI 30 heads or less)	522	Automatic sprinkler system (OH partial)
181	Building courtesy	523	Automatic sprinkler system (OH final)
191	Building demolition final	524	UG tank installation (partial)
199	Building final (includes any MEP)	525	UG tank installation (final)
		526	AG tank installation (partial)
CODE	PLUMBING	528	AG tank installation (final)
305	Groundwork DWV	530	Fuel dispensing (primary)
335	Water piping (groundwork)	531	Fuel dispensing lines (secondary)
341	Sewer	532	Fuel dispensers (pumps)
345	Water service	533	Above ground LPG tank
351	Rough DWV/Water piping	534	Below ground LPG tank
355	Medical gas/test	535	Residential alternative fueling system
361	Gas piping/test	540	Tank removal
365	Water heater (replacement final)	550	Special extinguishing agent
381	Courtesy	555	Spray booth (partial)
391	Demolition final	556	Spray booth (function)
399	Final	560	Underground tank vaults
		570	Compresed gas system
CODE	ELECTRICAL	572	Medical gas system
205	Ufer	592	Opticon entry
206	Underground	593	Fire extinguisher
207	Rough-in	599	Other
208	Panels		
235	Service equipment	CODE	SIGNS
255	Temporary pole/pedestal (construction power/holiday lots)	901	Footings
256	Service/panel (s) power (energize for equipment testing)	905	Masonry pre-grout greater than 6 feet
265	Service upgrade/replacement	915	Electrical - Final
281	Courtesy	999	Sign permit - Final
291	Demolition final		
299	Final	CODE	PLANNING
		601	CPTED final
CODE	MECHANICAL	602	CPTED lighting (photometric night test)
405	Underground	699	Planning final
435	Rough		
460	Hood system	CODE	MANUFACTURED/MOBILE HOME
475	Duct smoke detector/test	705	Site location and Zoning final
481	Courtesy		
495	Demolition final	CODE	POOL/SPA
499	Final	805	Pre-gunite
		831	Underground electric
CODE	FIRE	835	Electric
503	Rack storage	841	Gas piping/test
504	Pre action sprinkler system	845	Heater
505	Fire pump	899	Pre-plaster/final
508	Fire alarm system (partial)		
509	Fire alarm system (final)		
510	Fire alarm system (TI)		
512	Fire alarm system (dialer)		
515	Kitchen hood system (partial)		
516	Kitchen hood system (final)		G 11 (400) 250 0055
			Call (480) 350-8072
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(\*) Indicates a special inspection may be required. Special inspections are in addition to, not in lieu of building safety inspections.